ucbCARES provides patients to explore alternative support programs from UCB. UCB is committed to helping eligible patients save on treatment costs. Once purchased, a patient's medication will be covered by the program.

Phone Support:
- UCB TRICARE® Support Team: 1-844-821-2550
- ucb-support@cardinalhealth.com
- UCB Dynamic Plus Support Team: 1-833-948-2394

About ucbCARES
ucbCARES is a single point of contact throughout the treatment journey with UCB neurology products. ucbCARES has centralized UCB’s neurology prescription coverage support, giving patients a comprehensive approach to get the most out of their treatment. The program understands that every patient’s circumstances are unique and works with patients (including the underinsured and uninsured) to explore alternative support programs from UCB. UCB is committed to helping eligible patients save on treatment costs. Once purchased, a patient’s medication will be covered by the program.

Pre-Scripion Coverage Support
- New Prescriptions: ucbCARES helps support patients prescribed a UCB neurology treatment.
- Prescription Clarifications: If you need assistance with your prescription, contact ucbCARES.

BRIDGE PRODUCT
- If you’re eligible, ucbCARES can help eligible commercial patients start in areas receiving coverage by completing a short interview.
- The VIMPAT® Direct Purchase Program is available to residents of the United States and all United States Territories only.
- As your commercial insurance is evaluated, you may be eligible for UCB’s TRICARE® Support Team.
- If you’re eligible, the VIMPAT® Direct Purchase Program can be combined with your existing drug costs, in addition to other applicable copays.

Enroll with an e-Rx to the NCPDP #5910206 (Sonexus). Contact ucbCARES with your pharmacy ID or NPI to start enrollment.

Enroll with a paper form:
- Fill out the enrollment form with your NPI or pharmacy ID number.
- Return the completed form to ucbCARES.

Enrollment Information
- Enrollment information is available to the Prescriber only.
- Expect a call from your designated representative within 1 business day.
- You must provide your consent to receive support.
- Your prescriber will contact you to confirm pharmacy.
- UCB will call you back in 24 hours to confirm your pharmacy.
- If you prefer to receive a call from a representative, please call 1-833-948-2394.
- ucbCARES is available to answer any questions you may have along the way.

Phone: 1-833-948-2394
Email: ucb-support@cardinalhealth.com
Website: www.ucb.com/healthcareprofessionals

Contact ucbCARES for a variety of product support services from UCB.